

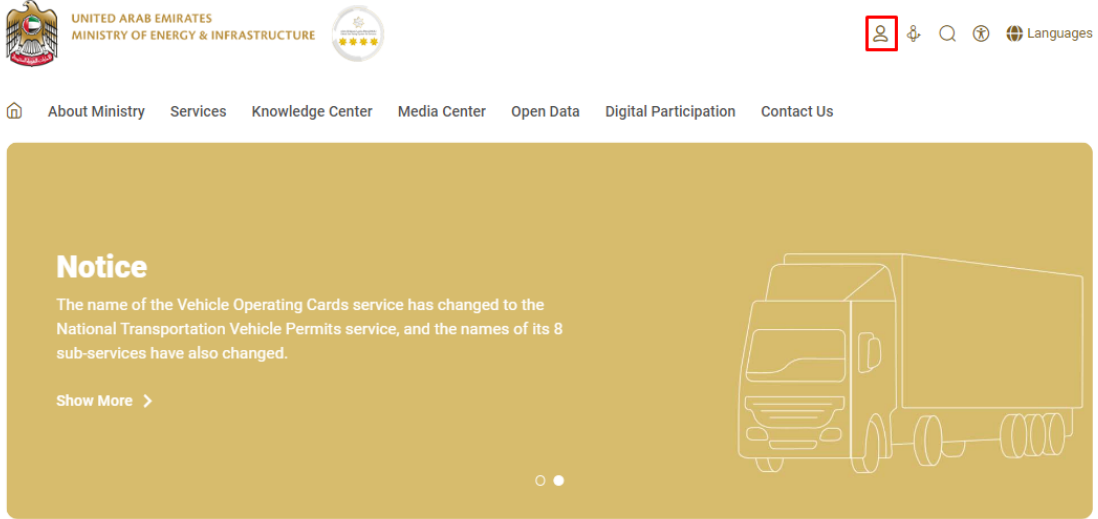


User Manual

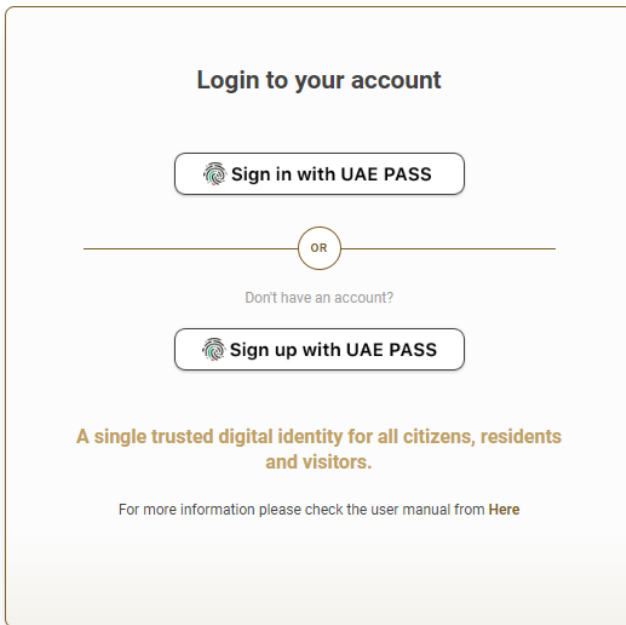
Request to Provide Geographic Information data and Geographic Maps

V 3.2
2023

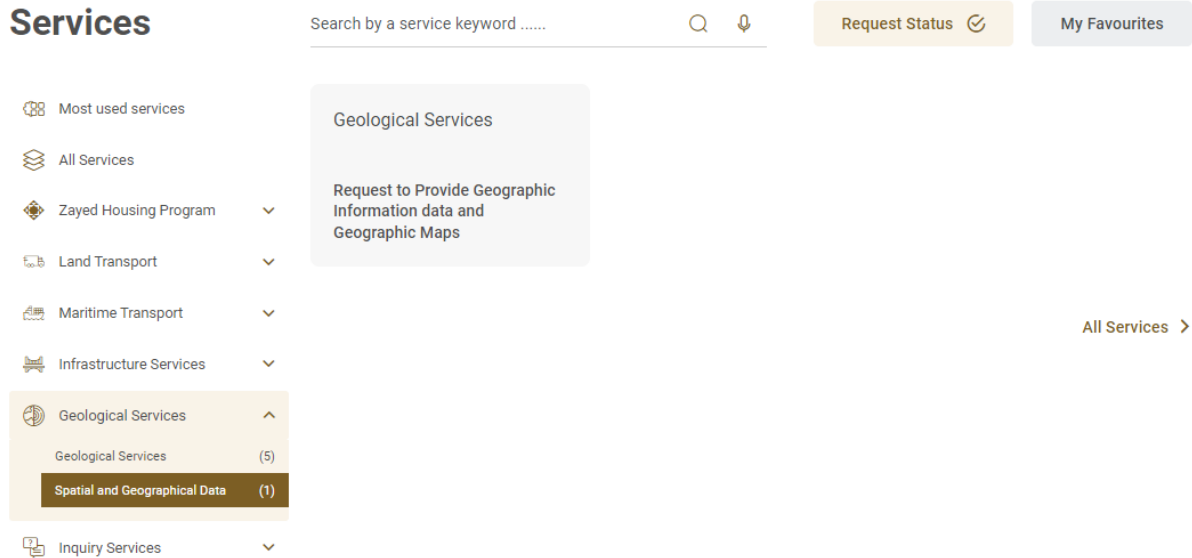
1. Open MOEI website: <https://www.moei.gov.ae>
2. Click on “LOGIN” on the header



3. Then it will redirect you to the Login page, you can login using UAE PASS.



- From the home page, go to “Services Section”, then choose “Geological Services” category and then “Spatial and Geographical Data”.



- From Services Page, choose the category “Geological Services” and then “Spatial and Geographical Data”.
- Then select the needed service “Request to Provide Geographic Information data and Geographic Maps”, you can view the service Info or start the service immediately.

Services

Services

Search by a service ke

Request Status

My Favourites

Iskan bundle

E-Services Help

Proactive services

Added value

- Most used services
- All Services
- Zayed Housing Program v
- Land Transport v
- Maritime Transport v
- Infrastructure Services v
- Geological Services ^
- Geological Services (5)
- Spatial and Geographical Data (1)
- Inquiry Services v

Geological Services

Request to Provide Geographic Information data and Geographic Maps

< Previous 1 of 1 Next >

Total number of items : 1

7. Choose the type of requested data.

Request to Provide Geographic Information data and Geographic Maps

Type of Requested Data

-
-
-

Service User Guide (application/pdf 0.7 MB) 🔗

Type of Requested Data

- Base Map
- Descriptive Map

BASE MAP: IT IS A DRAWING AND GEOMETRIC REPRESENTATION OF A GROUP OF RELATIVE SITUATIONS AND STATES, FOR MANY PHENOMENA THAT MAY BE TANGIBLE, TANGIBLE OR ABSTRACT, AND IT IS ONE OF THE GEOMETRIC SHAPES THAT ARE ON ONE LEVEL AND FLAT FOR ALL PARTS ON THE SURFACE OF THE EARTH OR CERTAIN PARTS OF IT.

METADATA: IT IS NON-DIGITAL DATA THAT IS CONCERNED WITH DSECRIBING A SPERICI PHENOMEON THROUGH WORDS (SUCH AS: TYPES OF LIGHTING IN FEDERAL ROADS) STATISTICAL DATA: IT IS DATA EXPRESSED IN NUMERICAL NUMBERS (SUCH AS: THE NUMBER OF SCHOOL IN AL-KHAN - SHARJAH

8. Fill the Information Receiver.

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2022

Information Receiver

Beneficiary Type *
--Select--

Name of the entity / person *
Name of the entity / person

Name of Recipient *
Name of Recipient

Mobile No *
05xxxxxxxx

9. Fill the Detailed Information & Submit the request by clicking on “Submit” button, or you can click on “Save and Continue Later” to save the request and modify it later before sending it to the Ministry.

Detailed Information

Emirate *
--Select--

Region *
Region

Data Format *
--Select--

Description *
Detailed Description of the request

0% Form Completion

Submit Save and Continue Later Cancel

10. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نابض المتعاملين
CUSTOMER PULSE

English

Customer Pulse Survey

Overall, how satisfied are you about the service? *

☆ ☆ ☆ ☆ ☆

Extremely Dissatisfied Extremely Satisfied

Next



English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

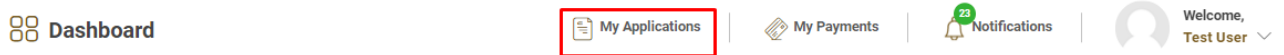
Previous Next



The image shows a 'Customer Pulse Survey' form. At the top left is the United Arab Emirates logo. At the top right is the 'CUSTOMER PULSE' logo with Arabic text 'نقص المتعامل'. Below the logo is a language selector set to 'English'. The main question is 'Is there anything else you would like to share with us?'. Below this is a dropdown menu with 'Please select' and a blue arrow. Underneath is a large grey text input area with '2000 characters left' below it. Below the text area is a smaller grey input field with the prompt 'Kindly provide your mobile number or Email for follow up'. At the bottom are two buttons: 'Previous' and 'Submit'.

11. After the application is approved by the ministry, you will receive the documents automatically via email. However, you can also view and download the documents from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the My Application as shown in the image below



- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

My Applications

Services by Category

Service

My Company

Company PRO

Application Status

Keyword (Reference Number)

Use Date Range