UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE
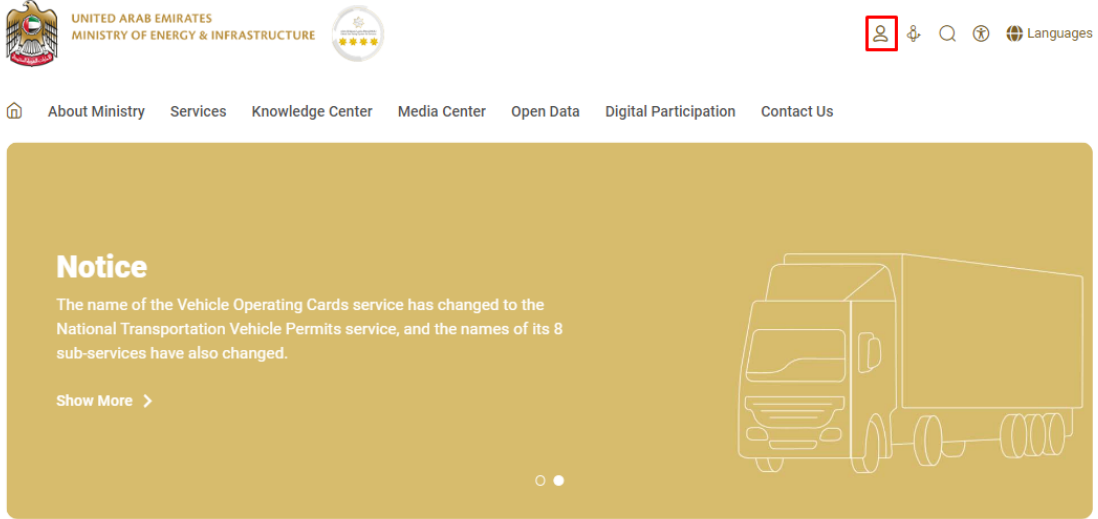
الإمارات العربية المتحدة
وزارة الطاقـــــــة والبنيـــــــة التحتيـــــــة

User Manual
Request to Provide Geographic Information data and
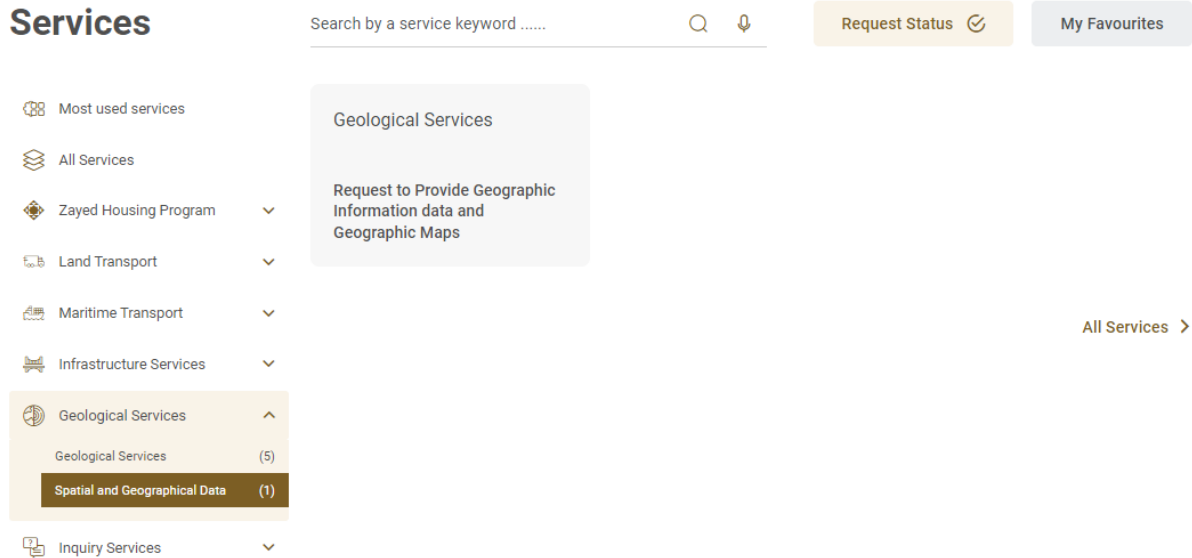# Geographic Maps

V 3.2
2023

1. Open MOEI website: https://www.moei.gov.ae
2. Click on "LOGIN" on the header

3. Then it will redirect you to the Login page, you can login using UAE PASS.
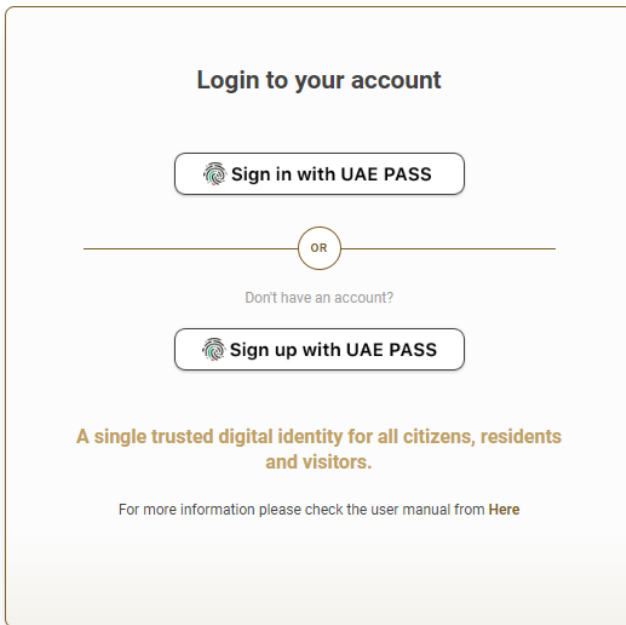
4. From the home page, go to "Services Section" , then choose "Geological Services" category and then "Spatial and Geographical Data".

5. From Services Page, choose the category "Geological Services" and then "Spatial and Geographical Data".
6. Then select the needed service "Request to Provide Geographic Information data and Geographic Maps" , you can view the service Info or start the service immediately.

7. Choose the type of requested data.

8. Fill the Information Receiver.

Information Receiver

Beneficiary Type *

--Select--

Name of the entity / person *

Name of the entity / person

Name of Recipient *

Name of Recipient

Mobile No *

05xxxxxxxx

9. Fill the Detailed Information & Submit the request by clicking on "Submit" button, or you can click on "Save and Continue Later" to save the request and modify it later before sending it to the Ministry.

Detailed Information

Emirate *

--Select--

Region *

Region

Data Format *

--Select--

Description *

Detailed Description of the request

0% Form Completion

✓ Submit   Save and Continue Later   ✕ Cancel

10. Fill the satisfaction survey about the eService, when the following pop-up shows up:

United Arab Emirates

نبـــض المتعامـــــل
CUSTOMER PULSE

⊕ English ⌄

Customer Pulse Survey

Overall, how satisfied are you about the service? *

☆ ☆ ☆ ☆ ☆ ☆

Extremely Dissatisfied   Extremely Satisfied

Next

United Arab Emirates

نبــض المتعامـــل
CUSTOMER PULSE

⊕ English ⌄

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

Previous   Next

11. After the application is approved by the ministry, you will receive the documents automatically via email. However, you can also view and download the documents from the end user dashboard through Request Status boxes Or My Application:

    a. Click on the My Application as shown in the image below
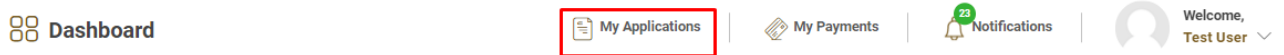
    b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

📄 My Applications

Services by Category

| Maritime Transport Services | ⌄ |

Service

| Please Select | ⌄ |

My Company

| Please Select | ⌄ |

Company PRO

| Please Select | ⌄ |

Application Status

| Please Select | ⌄ |

Keyword (Reference Number)

☐ Use Date Range

Search   Reset Filters